



Chapter Five

OPERATIONS MANUAL for CNFJ Regional Facility Management System –January 2003

CHAPTER 5 SERVICE DELIVERY PLATFORMS

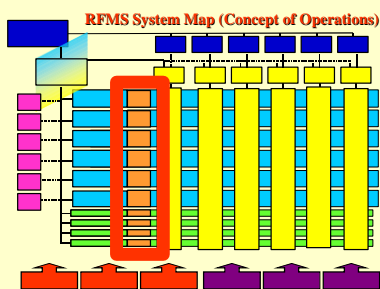
a. **DEFINITIONS**

(1) **SERVICE DELIVERY PLATFORM.** The Service Delivery Platform is the entity that produces actual products and services and delivers them to RFMS clients. These are three types of service delivery platforms: Regional Hub, Base Public Works Team, and Center of Technical Expertise.

(2) **REGIONAL HUB.** The Hub is an execution platform that contains centralized execution capability from each of the six Business Lines. The Hub is sized and shaped to support all Region bases. Examples of Hub capability could be: Regional Planning Team, Regional Design Team, Regional Contracting Team, Regional Facility Inspection Team, Regional Real Estate Management Team, etc. Every business line could have execution functions located in the Regional Hub. Some functions could be executed at both the Hub and at the Base Public Works Team, depending on a variety of service factors (complexity, speed, cost, etc.) Each BLM manages his respective business line functions in the Hub. The Deputy RE coordinates Hub components across business lines.

Execution Platform: **Regional Hub**

Role of the Regional Hub



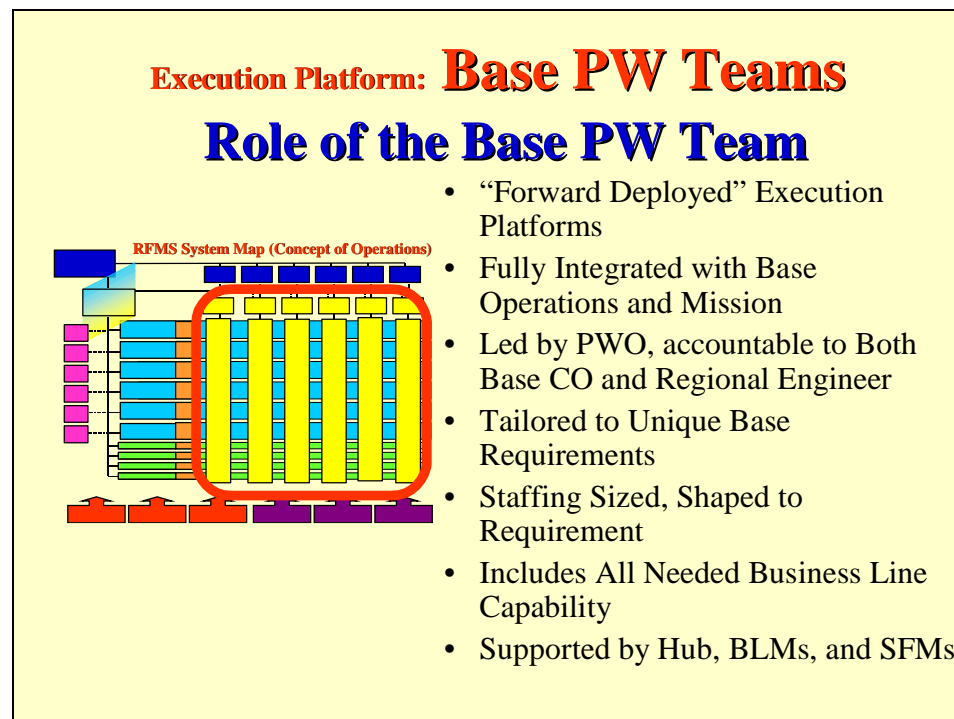
- Central Execution Platform That Supports Entire Region
- Robust In-house Capability
- Maintain “Critical Mass” of Technical Talent
- Unlimited Facility Contracting Capability
- Deployable Service Teams
- Supports All Business Lines



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(3) **BASE PUBLIC WORKS TEAM (PWT).** The Base PWT is composed of all in-house PW capabilities “forward deployed” at the base, including components of all six business lines, support functions and all system enablers. The Base PWT is led by the PWO. The PWO will coordinate with BLMs and SFMs to ensure capability required on site is available to meet mission requirements.



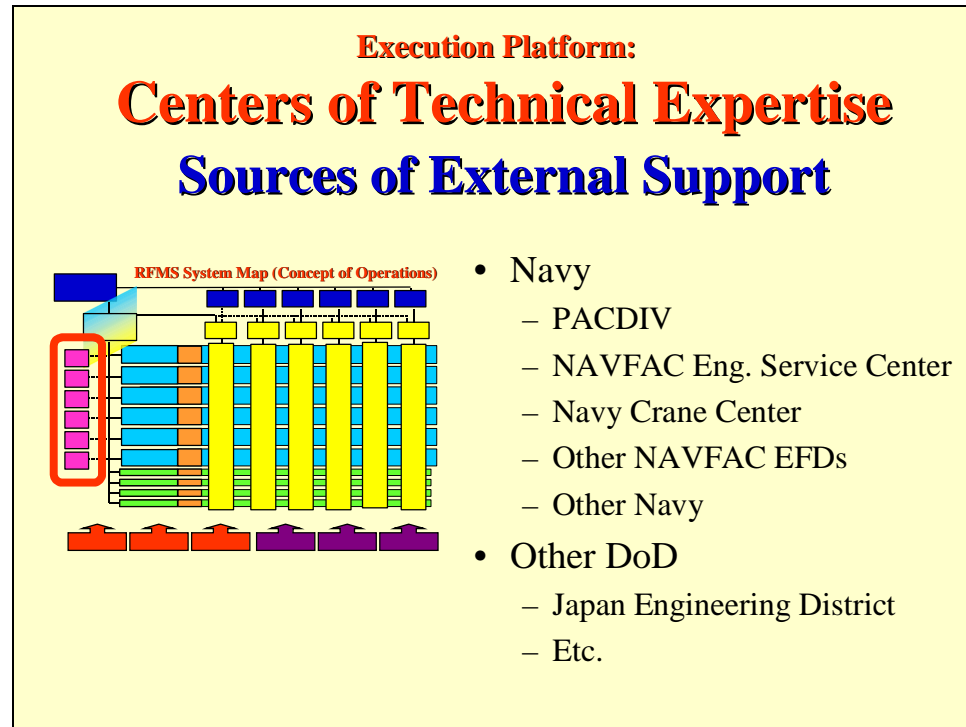
(4) **BASE PUBLIC WORKS OFFICER (PWO).** The PWO is the “forward deployed” direct representative of the Regional Engineer, responsible and accountable for all facility management issues and services at his/her assigned base or area of responsibility. The PWO coordinates locally efforts across the six business lines, work closely with the six BLMs in the RFMS matrix organization. The PWO typically reports for primary duty to the Base CO and for additional duty to the Regional Engineer. In Yokosuka, the PWO reports for Primary duty to the RE/CO PWC and additional duty to Commander Fleet Activities, Yokosuka.



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(5) **CENTERS OF TECHNICAL EXPERTISE (CTE).** A CTE is a DoD organization external to the CNFJ Region that provides products, services, and/or technical assistance to the RFMS.



(6) **MISSION FUNDED I-HOUSE CAPABILITY**

(7) **NWCF CAPABILITY**

(8) **PWC SITE**

(9) **CONTRACTED CAPABILITY**

(10) **ROICC OFFICE**



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b. REGIONAL HUB

The Regional Hub provides the following products and services in support of the Base PWTs and other regional clients:

- (1) Planning and Construction Business Line Hub Products and Services:
 - (a) (Products for client)
 - (b) (Products for client)
 - (c) (Products for client)
- (1) Engineering Business Line Hub Products and Services:
 - a. (Products for client)
 - b. (Products for client)
 - c. (Products for client)
- (2) Environmental Business Line Hub Products and Services:
 - a. (Products for client)
 - b. (Products for client)
 - c. (products for client)
- (3) Maintenance Services Business Line Hub Products and Services:
 - a. (Products for client)
 - b. (Products for client)
 - c. (Products for client)
- (4) Utilities Business Line Hub Products and Services:
 - a. (Products for client)
 - b. (Products and client)
 - c. (Products and client)



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a. YOKOSUKA BASE PUBLIC WORKS TEAM

- (1) Supported Clients
- (2) Concept of Operations
- (3) Organization and Staffing

b. Atsugi Base Team

- (1) Supported Clients
- (2) Concept of Operations
- (3) Organization and Staffing

c. Sasebo Base Team

- (1) Supported Clients
- (2) Concept of Operations
- (3) Organization and Staffing

d. Okinawa Base Team

- (1) Supported Clients
- (2) Concept of Operations
- (3) Organization and Staffing

e. Misawa Base Team

- (1) Supported Clients
- (2) Concept of Operations
- (3) Organization and Staffing

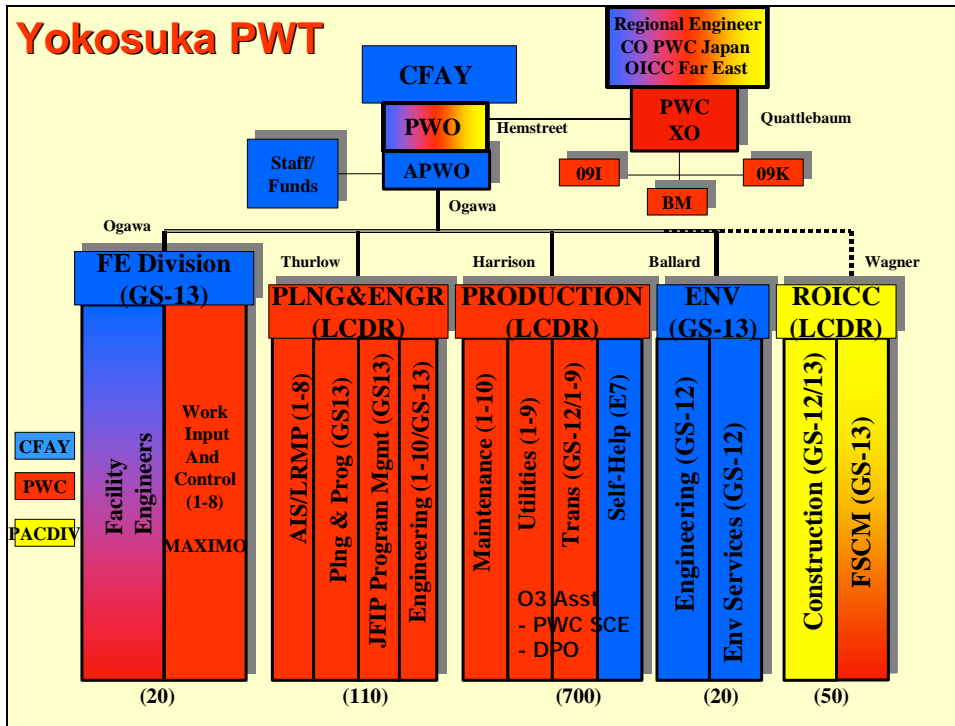
f. Diego Garcia Base Team

- (1) Supported Clients
- (2) Concept of Operations
- (3) Organization and Staffing



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g. Centers of Technical Expertise (CTE) CTEs provide the following products and services in support of Regional RFMS operations:

- (1) Planning and Construction Business Line CTE Products and Services
 - a. (Products and Services)
 - b. (Products and Services)
 - c. (Products and Services)
- (2) Engineering Business Line CTE Products and Services
 - a. (Products and Services)
 - b. (Products and Services)
 - c. (Products and Services)
- (3) Environmental Business Line CTE Products and Services
 - a. (Products and Services)
 - b. (Products and Services)
 - c. (Products and Services)
- (4) Maintenance Business Line CTE Products and Services
 - a. (Products and Services)
 - b. (Products and Services)
 - c. (Products and Services)
- (5) Utilities Business Line CTE Products and Services
 - a. (Products and Services)
 - b. (Products and Services)
 - c. (Products and Services)
- (6) Transportation Business Line CTE Products and Services
 - a. (Products and Services)
 - b. (Products and Services)
 - c. (Products and Services)